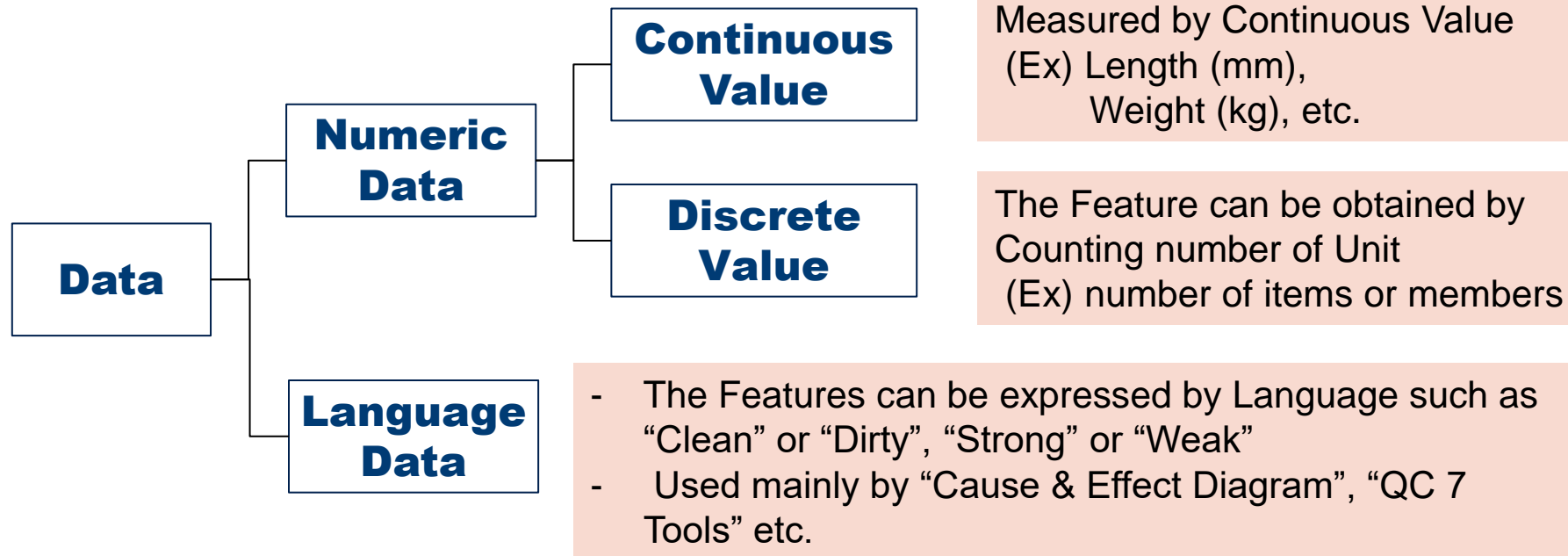


**Quality
Management**

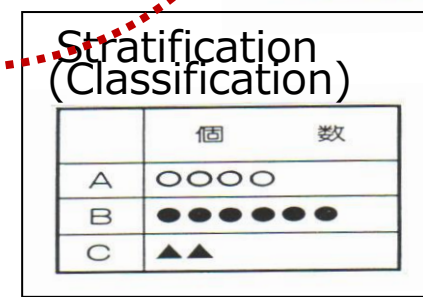
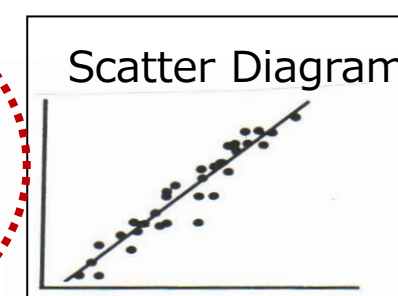
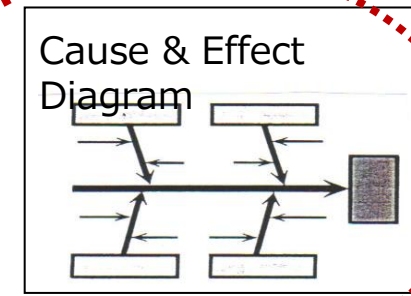
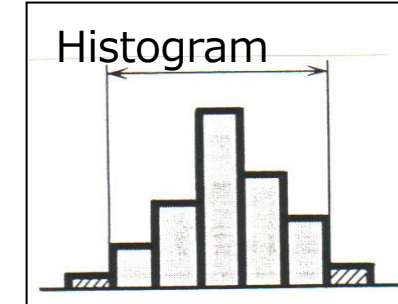
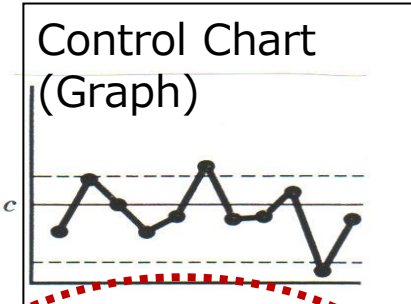
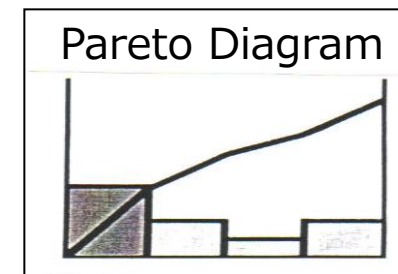
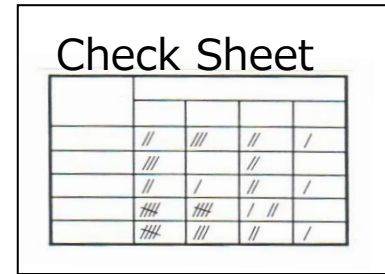
■ Issues

- ◆ **Get Data of Quality Failures** → Starting Point is "**Capturing Data**"
 - Internally discovered ones
 - Customer Claims
- ◆ **Analyze** what kind of Problems & the causes of **Why** those happened actually?
- ◆ **Think out** what kind of **Countermeasures**?
- ◆ Think out **How to stabilize** Quality by preventing Failure Arising?

■ Kind of Data for Quality Management



- Check Sheet
- Pareto Diagram
- Control Chart / Graph
- Histogram
- Cause & Effect Diagram
- Scatter Diagram
- Stratification / Classification



Frequency Distribution Table

No.	Interval	Central value	Frequency mark	Frequency
1	197.75~198.25	198.00	/	1
2	198.25~198.75	198.50	//	2
3	198.75~199.25	199.00	///	3
4	199.25~199.75	199.50	XXXX XXXX XXXX XXXX XXXX XXXX /	31
5	199.75~200.25	200.00	XXXX XXXX XXXX XXXX XXXX XXXX ////	34
6	200.25~200.75	200.50	XXXX XXXX XXXX /	16
7	200.75~201.25	201.00	XXXX ////	8
8	201.25~201.75	201.50	///	3
9	201.75~202.25	202.00	//	2

- "Title", Name of x- axis and y-axis written

